



GOVERNMENT OF INDIA
MINISTRY OF FINANCE
OFFICE OF THE COMMISSIONER,
CENTRAL EXCISE, CUSTOMS & SERVICE TAX,
VADODARA-I COMMISSIONERATE
RACE COURSE CIRCLE, VADODARA-390007

TENDER NOTICE

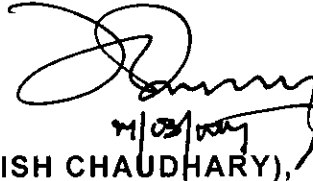
The Office of the Commissioner of Central Excise, Customs & Service Tax, Vadodara-I Commissionerate invites sealed offers / quotations for "Comprehensive Annual Maintenance Contract" (C.A.M.C.) for period of one year from **01.04.2014 to 31.03.2015** for Computers and its peripherals like Printers, Laptops, Scanners, HUB's, Switches, Modems etc. from reputed parties engaged in the business of providing "C.A.M.C". The terms and conditions of Comprehensive Annual Maintenance Contract along with detailed list of Computer hardware and peripheral with their locations can be collected from Superintendent, Room No. 13, Computer Centre, Headquarter, Ground Floor, Central Excise and Customs Building, Race Course Circle, Vadodara, during working hours from **25/03/2014 to 28.03.2014** or can be downloaded from the website: www.excisevadodara1.nic.in. Last date for submitting sealed quotations with heading on cover "**Quotation for C.A.M.C of Computers and Peripherals**" to the Additional Commissioner(System), Room No. 107, 1st Floor, Central Excise and Customs, Race course circle, Vadodara, is **17:00** Hrs. of **31/03/2014**. The tenders received after **17:00** Hrs of **31/03/2014** will not be entertained.

Only local service providers with sufficient number of technically qualified engineers and proven ability and requisite technical skill to maintain P.C.s, Printers, Network, Server etc., and operating systems viz. Windows-XP, Windows-7, Windows-8, Windows-Vista, Linux, in Government Department/Public Sector/Large Private Sector installation, will be entertained. Vendor should station three (03) Engineers at Vadodara and one (01) at Anand Division.

This office reserves the right to postpone / rescind and reject the tender / quotation without assigning any reason thereof.

F. No. CCE/Comp/1/AMC/2014-15

Dated : 24/03/2014


(VINISH CHAUDHARY),
Additional Commissioner(System),
Central Excise & Customs,
Vadodara-I

Annexure – B

CONTRACT PERIOD:

One year i.e. effective from 01.04.2014 to 31.03.2015. Vendor has to appoint senior hardware/software engineer before 7 days of commencement of the contract, in order to take over the charge from the previous AMC vendor and resolve any problem. Service engineers must have 2 years work experience, also submit the details of name, contact numbers, work experience of service engineers provided to C. Ex, Vadodara-I for two stations.

SERVICE ASSURANCE:

The Service provider would put asset number on each of the system being maintained by them. These should correspond to the number/s of equipments to be maintained in a separate register along with details of rooms/place where they are placed/located. If there is shifting of the equipment/s under this AMC, the firm will have to make changes in record accordingly. Supdt.(Systems)) would assist the firm in this task and insure this to be done under his supervision.

Preventive maintenance will be carried out on quarterly basis and special cleaning of the Monitor, printer, key board, mouse etc, from outside with liquid cleaner should be done once in a month. A preventive Maintenance Report (quarterly) and monthly cleaning reports of all the items installed at different locations would be submitted along with the quarterly bill of CAMC in the name of "Commissioner, Central Excise & Customs, Vadodara-I", failing which an appropriate penalty would be imposed.

The Service provider shall be responsible for taking back up data and programme available in PC before attending the fault and shall also be responsible for reloading the same. The backup copies is to be returned to the users, under acknowledgement from the user. In case data is lost, the firm shall be responsible for recovering the same at their cost.

TERMS AND CONDITIONS:

<A> The Service Provider agree to provide the following services under the contract to keep P.C. including all parts of PC like Picture Tube and all parts of Monitor / LCD / LED Screen, Speakers, spike guard, Modems, Laptops, regular updating of Anti-Virus, UPS (including below 1 KVA UPS battery), CD-Writers, Combo Drives, Scanners, CVT/Line Conditioners, HUB, Switches and Printers (including plastic parts, printer head, Teflon coating of laser printer), Network Server (Internet/Intranet sharing, Linux base firewall setting to restrict/provide the use of internet at all the three stations) in good working order as per Annexure 'A' attached.

 The maintenance service includes Preventive maintenance and breakdown maintenance of Computer and its peripherals, problems related to hardware and software including formatting, installation, backup, removal of virus Operating System viz. Windows XP, Windows-7, Windows-8, Unix, and Networking System. It also include any type of software related problem in the machines/pen drives of Vadodara-I Commissionerate which are under warranty period, any problem in intranet/internet connectivity from Computer Cell to other offices of Vadodara-I, only CAT-5 cable will be supplied by Central Excise, Vadodara-I and problem related to connectivity through VPN.

<C> The Service provider shall check all the items to be covered under AMC within three days of receipt of information from this office regarding acceptance of the quotation and submit a report showing the detailed configuration of the items to be placed under AMC. On the basis of that report, as endorsed by the officer, the service provider will prepare separate log book for the items placed under the AMC.

<D> The AMC shall include replacement and installation of the defective/damaged parts/components free of cost with latest-version products of same make and configuration compatible with the existing machines. In case any particular brand/model is not available, the same shall be replaced with equivalent parts/components with existing or higher configuration. The replaced parts/components should have the proper warranty period of at least one year. In

case any of the items or parts thereof are required to be taken outside the office for repair from where they are installed, the same are also required to be done and reinstalled free of cost. The said items or parts thereof are required to be taken to the outside workshop for repair only with proper permission of the competent authority and would be at the company's own risk and expenses. In case the said items are taken to the workshop, the firm should provide a standby for the same so that the office work remains unaffected till such time.

<E> The Maintenance service by the Service provider shall include quarterly on-site preventive maintenance of all items to be placed under AMC. Special dust cleaning of the Monitors, LCD / LED Screens, Printers, Scanners, Key Board, Mouse etc. from outside with liquid cleaner should be done once in every fifteen days. A preventive Maintenance Report (Quarterly) and cleaning report monthly of all the items installed in the Commissionerate should be submitted along with the quarterly bill of AMC. The quarterly payment will be made strictly on the basis of satisfactory report of the users. The preventive maintenance shall include, among others:

- 1) Cleaning of all equipment/components/parts using vacuum air, brush and soft muslin clothesg
- 2) Checking of power supply source for proper running and safety of equipment.
- 3) Ensuring that the covers, screws, switches etc. are firmly in place in respect of all equipment.
- 4) Regular scanning of all types of virus and elimination of the same.
- 5) Shifting of equipment within the building as and when required.

<F> The Service provider would submit monthly attendance sheet of engineers duly signed by Supdt. Systems of each location. In case the vendor fails to submit PM reports and attendance sheet of service engineers penalty will be charged without any intimation from quarterly charges.

<G> The contract may be renewed for further periods with same terms and conditions, provided Central Excise, Vadodara-I is satisfied with the services of the vendor. Either party can terminate the contract at any time by giving one month notice in writing.

<H> System maintenance charges shall not include the cost of media like magnetic tapes, cartridges, floppy diskettes, computer stationery and toner cartridge, but includes Printer Heads.

<I> This contract extends only to problems arising out of normal functioning of equipment and the contract does not cover break down or services or spares cost, arising out of damages caused due to fire, theft, riots, accidents, earthquakes, storm and other natural calamities.

<J> At each location C. Ex., Vadodara-I will keep record of machine/parts/software-virus related problem including the nature of failure, date and time of booking the complaint (at mutually agreed location) when the machine was repaired and the total downtime. This record will be signed by the vendor's Service Engineer and representative of C.Ex., Vadodara-I. This can be done either through the complaint MIS or through complaint register.

<K> C. Ex.,Vadodara-I personnel will be responsible for operating the C.P.U., Printers etc. During the period of contract, C. Ex.,Vadodara-I will restrict itself to operational activities only and will not repair/maintain any equipment.

<L> The equipment will be handed over back to C. Ex.,Vadodara-I in presence of incoming AMC Engineer after the AMC period, in good working condition.

<M> Any new hardware will be brought into maintenance through a written intimation or Addendum. The new hardware will be inspected by the vendor and its maintenance will be taken up after acceptance of the same. In case C. Ex., Vadodara-I decides to upgrade any equipment the same would be taken out of this contract with minimum one month's notice period. In case of 2/3 KVA UPS Battery replacement only battery will be supplied by C. Ex, Vadodara-I. Installation will be made by CAMC Vendor.

<N> To monitor the maintenance activity and to discuss other related matters, a monthly meeting between Supdt. (Systems)/Systems Manager and the vendor will be held at C. Ex., Vadodara-I on every 5th of the relevant month.

<O> Any damage to the hardware when the hardware gets burnt due to site problem would not be covered under this contract and it will be discussed mutually on case to case basis.

<P> The Service provider for AMC shall ensure a fully functional system in respect of the items mentioned. It will be the Service provider's obligation to provide on-site corrective and remedial maintenance services on call from respective sites and to set right the malfunctions of the systems within reasonable time.

<Q> Promptness in responding to snags, reported to Service provider by user, is the essence of this agreement and the repair/restoration of the items and parts thereof shall be made in minimum possible time so that office work of the concerned section is not affected. The Service provider shall provide repair and maintenance service in response to the oral/telephonic information by the concerned formations of this office within 2 hours of being intimated. Service provider shall make satisfactory arrangements to receive complaints.

<R> The Service Provider should provide the telephone nos. fax, e-mail ID, mobile nos. to ensure proper connectivity. The address of the workshop with telephone nos. and fax nos. in Vadodara should also be furnished in detail.

<S> Quotations should be signed and stamped by the authorized person of the bidding Service providers.

This office reserves the right to utilize the services of the Service Engineer posted at Vadodara and Anand Division, Anand.

SERVICE ASSURANCES:

For All Equipment :-

Maximum acceptable downtime will be one day (24 hours) excluding holidays.

PENALTY:

Penalty for not completing the calls after the time limit as indicated in "Service Assurances" will be as follows:

a> Rs. 100/- per working day subject to maximum of 25%, per complaint, of the AMC charge of that particular C.P.U. (with Mouse, Keyboard), Monitor, Printer, switches, hubs, Modem and subject to the cumulative amount of penalty per C.P.U., Monitor, Printer per annum not exceeding the value of A.M.C. charges. This amount can be adjusted in the quarterly amount payable by Central Excise, Vadodara-I. If vendor provides and install a stand by equivalent/higher capacity in respective C. Ex. office within the time limit as indicated in "Service Assurance", no penalty will be charged.

b> Rs. 50/- per working day subject to maximum of 25%, per complaint, of the AMC charge of that particular CVT/Line conditioner, UPS, CD-Writer, Scanner and any other hardware/software related problem covered under CAMC and subject to the cumulative amount of penalty per equipments per annum not exceeding the value of A.M.C. charges. This amount can be adjusted in the quarterly amount payable by Central Excise, Vadodara-I. If Vendor provides and installs a stand by equivalent/higher capacity in respective Central Excise office within the time limit as indicated in "Service Assurance", no penalty will be charged.

Wherever the CPU, Printer, etc. cannot be repaired at site within the specified time limit, the vendor will have the option to provide an alternate equipment of matching specification which will be replaced within the period of maximum 3 days (with the new equipment of same make/model) as the original one. But in case of C.P.U., the original CPU or higher configuration should be restored. Failing to fulfill the above condition, penalty clause will apply.

c> Penalty for non-attendance of service engineer Rs. 100/- per day per location, and not attending duty more than 3 days in the month Rs. 1000/-, more than 7 working days it will be charged Rs. 2,000/- more than 20 days it will be charged Rs. 3000/-, and not attending location for entire month penalty will be charged Rs. 5,000/- (i.e. Rs. 200 daily wages * 25 working days) per location per month. Penalty for not submitting Monthly Call/PM Reports on prescribed date penalty will be Rs. 2,000/- per location per month. This amount can be adjusted in the quarterly amount payable by Central Excise, Vadodara-I.

d> Penalty for downtime of the hardware/software related problem will be calculated from the complaint register of each location. If vendor fails to rectify the problem within 3 working days, C. Ex. Vadodara-I will repair/purchase/solve the software problem from other local vendor without any intimation, installation of that part will be the responsibility of CAMC vendor. This amount can be adjusted in the quarterly amount payable by Central Excise, Vadodara-I.

PAYMENT:

The Comprehensive Annual Maintenance Charges per CPU, Monitor, Modem, Printer etc. at a flat rate irrespective of the location, would be as per details in Annexure-'A'. The implementation of comprehensive AMC is centralised. The payment will be released quarterly. For equipments where the warranty/CAMC is already in force as on the date of acceptance of letter by the party, the CAMC will begin from the next day of the expiry date of the warranty/CAMC. For the purpose of contract, quarters synchronize with the three months after the commencement of Comprehensive AMC.

The vendor will submit quarterly bill along with the downtime statement within one week of completion of the quarter. C. Ex. will reconcile this and release the payment within 4 weeks after bill will submitted. C. Ex., Vadodara-I (HdQRS. office) will arrange to get the data from all locations in the Commissionerate to reconcile the penalty for all equipments in the Commissionerate under comprehensive AMC with the vendor. However, if due to any reasons, C. Ex., Vadodara-I (HdQRS. office) is unable to reconcile the penalty amount, 80% of the total amount will be released. The balance 20% payment will be released after reconciling the penalty amount.

CALL REQUISITION AND COMPLETION:

The vendor has to give the Telephone Nos., Mobile Nos. while submitting the quotation.

Completion of calls will be certified by the concerned C. Ex. officer. In case the concerned C. Ex. officer is not available, his nominee will sign.

The vendor will prepare the call Job Card in triplicate. They will be signed by an officer of C. Ex. and the vendor. One copy will be given to the user and one will be submitted to the concerned controlling officer. Third copy will be retained by the vendor.

REVISION OF MAINTENANCE CHARGES:

Changes or enhancement in systems features may necessitate revision of the specified minimum maintenance charges and shall be covered by an addendum to this contract.

FORCE MAJURE:

The vendor shall not be liable or deemed to be in default of any delay or failure in performance stated hereinunder resulting directly or indirectly from causes beyond its reasonable control and if the vendor is prevented from performing its function under this instrument for a period longer than three months, the vendor's liability ceases under this contract and then both the parties shall discuss the course of action to be taken afterwards.

CHANGE OF OWNERSHIP:

The obligation of the vendor under this contract shall cease forthwith if C.Ex, Vadodara-I ceases to be the owner of the machine.

GENERAL PROVISIONS:

This agreement shall supersede any and all previous communications, both oral and written and the provisions herein contained shall not be omitted, added to or amended in any manner except in writing and signed by both parties hereof.

ARBITRATION CLAUSE:

In case of any dispute, following arbitration clause will apply :

Any question, dispute or difference arising under the contract, shall be referred to the arbitrators - Commissioner, C.Ex., Vadodara-I and authorized person of the vendor or in case, they are being unable or unwilling to act as arbitrators, they may appoint some other person to act on their behalf. The awards of the arbitrators shall be final and will be binding on both the parties to this contract.

The arbitrators shall be entitled to extend the time of arbitration and award by comment of the parties from time to time. The venue of arbitration shall be Vadodara and the expense of arbitration will be at the discretion of the arbitrators. Subject as aforesaid, the Arbitration Act, 1940 and the rules thereunder, any statutory modification thereof for the time being in force shall be deemed to apply to the arbitration proceedings under this condition.

Note :- The party should have appoint specially trained engineers for the items specified in detailed list already provided to you.

They should undertake the work only with the help of their own engineers and should not allot the work to any sub contractor, a declaration of this effect should be submitted alongwith the acceptance letter.

Annexure A.

**POSITION OF COMPUTERS AS ON JANUARY-2014 IN VADODARA - I Commr.'te including outside Division,
Ranges & CC Office**

CCO

CHIEF COMMISSIONER'S OFFICE

Sr. No.	Sr. No.	Section / Divisions / Ranges	Floor	Computer	RAM	HDD	Printer
1	1	Chief Commr.	2nd flr	P4	256+512 MB	80 GB	HP Color LJ 1215
2	2	P.A. to Chief Commr.	2nd flr	2:-P4 HP	256 MB	80 GB	HP LJ 3050
3	3	P.A. to Chief Commr.	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
4	4	Addl. Commr. (pankaj Drivedi)	1st flr	P4	512 MB	80 GB	HP Color LJ 1600
5	5	Asstt. Commr. (Nair Suresh S.K)	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
6	6	Joint Commr. (Vinish Chaudhary)	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
7	7	CCO Technical	2nd flr	1:-X86 Compaq PC	128 MB	20 GB	
8	8	CCO Technical	2nd flr	Doul Core (Acer Brand)	1 GB	160 GB	HP LJ P1007
9	9	CCO Technical	2nd flr	P4	1 GB	60 GB	HP LJ 1020
10	10	CCO Technical	2nd flr	P4	512 MB	80 GB	
11	11	CCO Technical	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
12	12	CCO Technical	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
13	13	CCO Technical	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
14	14	CCO Monitoring	3rd flr	HCL Pentium 4	256 MB	80 GB	
15	15	CCO Monitoring	3rd flr	2:-IBM Pentium 4	256 MB	80 GB	HPLJ 1020
16	16	CCO Monitoring	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
17	17	CCO Monitoring	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
18	18	CCO Review	3rd flr	IBM Pentium 4	1 GB	80 GB	HP LJ 1020
19	19	CCO Review	2nd flr	P4	1 GB	160 GB	HP LJ P1007
20	20	CCO Review	3rd flr	IBM Pentium 4	1 GB	80 GB	
21	21	CCO Review	3rd flr	HCL Pentium 4	1 GB	20 GB	HP LJ P1007
22	22	CCO Review	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
23	23	CCO Review	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
24	24	CCO Review	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
25	25	CCO Vigilance	3rd flr	IBM Pentium 4	256 MB	80 GB	HP LJ 1007
26	26	CCO Vigilance	3rd flr	Pentium-III	128 MB	20 GB	
27	27	CCO Vigilance	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
28	28	CCO Vigilance	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
29	29	CCO Adm. Section	3rd flr	P4 HP	256 MB	80 GB	HP LJ1020
30	30	CCO Adm. Section	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
31	31	CCO Adm. Section	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
32	32	CCO DLC	3rd flr	Doul Core IBM	1 GB	160 GB	HP LJ P1007
33	33	CCO DLC	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
34	34	Cadre Control Unit (Vig. Matter)	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
35	35	Cadre Control Unit (Vig. Matter)	3rd flr	1:-P4 HP	512 MB	80 GB	
36	36	Cadre Control Unit	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
37	37	Cadre Control Unit	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1018
38	38	Cadre Control Unit	3rd flr	Core to Duo (New Acer)	1 GB	160 GB	
39	39	Cadre Control Unit	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
40	40	Cadre Control Unit	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
	40	TOTAL OF CHIEF COMMISSIONER'S OFFICE					

HEAD QUARTER

41	1	Preventive Section	Gr. Flr	1:- P4	512+512 MB	80 GB	HP LJ 1018
42	2	Preventive Section	Gr. Flr	2:-P4	512+512 MB	40 GB	
43	3	Preventive Section	Gr. Flr	2:-P4	512+512 MB	80 GB	HP LJ 1020
44	4	Preventive Section	Gr. Flr	P4	512+512 MB	40 GB	
45	5	Preventive Section	Gr. Flr	Core to Duo (New Acer)	2 GB	500 GB	
46	6	Preventive Section	Gr. Flr	Core to Duo (New Acer)	2 GB	500 GB	
47	7	Preventive Section	Gr. Flr	Core to Duo (New Acer)	2 GB	500 GB	
48	8	CAO Cabin	3rd flr	2:-P4	128 MB	40 GB	HP LJ 1020
49	9	CAO Sec	3rd flr	P4	256 MB	40 GB	HP LJ 1007
50	10	CAO Sec	3rd flr	P4	128 MB	20 GB	HP LJ 1010
51	11	CAO Sec	3rd flr	Core to Duo (New Acer)	1 GB	160 GB	
52	12	CAO Sec	3rd flr	Core to Duo (New Acer)	1 GB	160 GB	
53	13	CAO Sec	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
54	14	CAO Sec	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
55	15	CAO Sec	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
56	16	Tech. Section	3rd flr	1:-P4	256 MB	40 GB	
57	17	Tech. Section	3rd flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
58	18	Tech. Section	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
59	19	Tech. Section	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
60	20	Addl. Commr. (Audit)	2nd flr	P4	256 MB	40 GB	SamsungLJ 1610
61	21	Statistics Section	2nd flr	1:-P4 HCL	128+256 MB	40 GB	HP LJ 1020
62	22	Statistics Section	2nd flr	2:-P4 2.0	1 GB	80 GB	HP LJ 1020
63	23	Statistics Section	2nd flr	3:-X85 Compaq PC P3	128+64 MB	40 GB	HP LJ 1020
64	24	Statistics Section	2nd flr	4: P4 HP	512 MB	160 MB	
65	25	Statistics Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1020
66	26	Statistics Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
67	27	Statistics Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
68	28	Adjudication Section	2nd flr	1:-P4	128+512 MB	40 GB	HP LJ 1007
69	29	Adjudication Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
70	30	Adjudication Section	2nd flr	2:-P4	1 GB	40 GB	
71	31	Adjudication Section	2nd flr	3:-P4	256 MB	80 GB	HP LJ 1007
72	32	Adjudication Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
73	33	Adjudication Section	2nd flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
74	34	Adjudication Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
75	35	Adjudication Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
76	36	Adjudication Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
77	37	Review Section	2nd flr	1:-P4	256 MB	40 GB	HP LJ 1007

78	38	Review Section	2nd flr	2:-P4	512 MB	40 GB	
79	39	Review Section	2nd flr	3:-Core 2 Doue	2 GB	500 GB	HP LJ P1007
80	40	Review Section	2nd flr	3:-Core 2 Doue	1 GB	160 GB	
81	41	Legal Section	2nd flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1020
82	42	Legal Section	2nd flr	P4	512+512 MB	80 GB	
83	43	Legal Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
84	44	Audit Section(CERA Audit)	2nd flr	P4 HP	256 MB	80 GB	HP LJ 1020
85	45	Audit Section	2nd flr	1:-P4 HP	256 MB	80 GB	HP LJ 1020
86	46	Audit Section	2nd flr	1:-P4 HP	256 +256MB	80 GB	HP LJ 1020
87	47	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1007
88	48	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1007
89	49	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
90	50	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
91	51	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1007
92	52	Audit Section	2nd flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
93	53	Audit Section	2nd flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
94	54	Audit Section	2nd flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
95	55	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
96	56	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
97	57	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
98	58	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
99	59	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
100	60	Audit Section	2nd flr	Core to Duo (New Acer)	2 GB	500 GB	
101	61	CAAP LAB (A.C. Audit)	2nd flr	Core to Duo (New Acer)	2+1.5 GB	160 GB	HP LJ 1007
102	62	Comissionar	1st flr	P4-IBM	256+512 MB	80 GB	HP COLOUR LJ CP1215
103	63	P.A. to Commissioner	1 st flr	Core to Duo (New Acer)	1 GB	160 GB	
104	64	Addl. Commr. Dr.Ashir Tyagi	1st flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ All in one 3035
105	65	Addl. Commr (P&V)(P.A.)	1st flr	Core to Duo (New Acer)	1 GB	160 GB	
106	66	PA/Steno to Joint Commr.	1 st flr	celaron	256 MB	10 GB	HP LJ 6L
107	67	Addl. Commr (Mayank kumar)	1st flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1007
108	68	P.A to ADC (P&V)	1st flr	P4	512 MB	40 GB	
109	69	A.C (pramod sing)	1st flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1020
110	70	D.C (Regar Sir)	1st flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
111	71	Vigilance Section	1st flr	2:-P3	256 MB	20 GB	Not working
112	72	Vigilance Section	1 st flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
113	73	Vigilance Section	1 st flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ P1007
114	74	Vigilance Section	1 st flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1020
115	75	ADM Section	1st flr	P3	512 MB	40 GB	HP LJ 1020
116	76	ADM Section	1 st flr	Core to Duo (New Acer)	2 GB	500 GB	
117	77	Adm. Sec.	1st flr	P2	128 MB	10 GB	
118	78	CAAT Cell	1st flr	P4 HP	256 MB	80 GB	HP LJ P1007
119	79	Estt. Section	1st flr	1:-P2, HCL	64 MB	8 GB	
120	80	Estt. Section	1st flr	3. P4 HP	512 MB	160 GB	HP LJ 1020
121	81	Estt. Section	1 st flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ P1007
122	82	Estt. Section	1 st flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ P1007
123	83	Estt. Section	1 st flr	Core to Duo (New Acer)	2 GB	500 GB	
124	84	Preventive Section	Gr. Flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ P1007
125	85	Preventive Section	Gr. Flr	P4	256 MB	80 GB	HP LJ 1020
126	86	Preventive Section	Gr. Flr	P4 hp	256 MB	80 GB	
127	87	Recovery(Replaced P3 & Old PC Scrap)	Gr. Flr	P3	256 MB	20 GB	HP LJ 1007
128	88	Tax Recovery Cell	Gr. Flr	Core to Duo (New Acer)	2 GB	500 GB	
129	89	Hindi Section	Gr. Flr	P4	256+256 MB	80 GB	HP LJ 1007
130	90	Computer Section Engg	Gr. Flr	1:- P4	256 MB	40 GB	
131	91	Computer Sec(Anti Virush) Server	Gr. Flr	XEXON-IBM (New)	2 GB	250 GB	
132	92	Comp Sec(Web Site Server)	Gr. Flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
133	93	Computer Section	Gr. Flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1020
134	94	Computer Section	Gr. Flr	Core to Duo (New Acer)	1 GB	160 GB	
135	95	Computer Sec.(Internet Server)	Gr. Flr	XEXON-IBM (New)	2 GB	250 GB	
	95	TOTAL OF HEAD QUARTER					
COMMISSIONER (APPEAL) SECTION							
136	1	Comissionar Appeal	1 st flr	P4	1 GB	80 GB	HP 1020
137	2	Appeal Section	Gr. Flr	Core to Duo (New Acer)	0.5 GB	160 GB	
138	3	Appeal Section	Gr. Flr	Core to Duo (New Acer)	2 GB	500 GB	HP 1007
139	4	Commr Appeal	Gr. Flr	4:- P4 HP	512 MB	160 GB	HP 1007
140	5	Commr Appeal	Gr. Flr	5:- P4 (Acer Brand)	01 GB	160 GB	HP LJ 1007
141	6	Commr Appeal	Gr. Flr	6:- P4 (Acer Brand)	01 GB	160 GB	
142	7	Commr Appeal	Gr. Flr	Core to Duo (New Acer)	2 GB	500 GB	
143	8	Commr(A)	1st flr	Doul Core (Acer Brand)	01 GB	160 GB	
	8	TOTAL OF COMMISSIONER (APEAL) SECTION					
DIVISION - I							
144	1	Div-I, A.C	4th flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1020
145	2	Div-I, Computer Room	4th flr	Core to Duo (New Acer)	1 GB	160 GB	
146	3	Div-I, Computer Room		X86 Compaq PC	384 MB	20 GB	
147	4	Div-I, Computer Room		Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1020
148	5	Div-I, Computer Room		Core to Duo (New Acer)	2 GB	500 GB	
149	6	Div-I, A.O.	4th flr	P4	256 MB	40 GB	HP LJ 1007
150	7	Div-I, A.O.		Core to Duo (New Acer)	2 GB	500 GB	
151	8	Div.I(Akshay)		Core to Duo (New Acer)	2 GB	500 GB	
152	9	Div-I Range-I (Savli)	6th flr	Core to Duo (New Acer)	2 GB	500 GB	
153	10	Div-I Range-II (Savli)	6th flr	P4	512 MB	40 GB	HP LJ 1007
154	11	Div-I Range-II (Savli)		Core to Duo (New Acer)	2 GB	500 GB	
155	12	Div-I Range:-III (GSFC)	1	P4 HCL	512 MB	40 GB	HP LJ 1007
156	13	Div-I Range:-III (GSFC)	2	Core to Duo (New Acer)	2 GB	500 GB	
157	14	Div-I Range-IV (MANIKCHAND)	6th flr	P4 HCL	512+256 MB	40 GB	HP LJ 1007
158	15	Div-I Range-IV (MANIKCHAND)	6th flr	Core to Duo (New Acer)	2 GB	500 GB	
159	16	Div-I, Range-V. IPCL	6th flr	1:-P4 HCL	128 MB	40 GB	HP LJ 1007
160	17	Div-I, Range-V. IPCL		Core to Duo (New Acer)	2 GB	500 GB	
161	18	STU-I, Div.I		Core to Duo (New Acer)	2 GB	500 GB	

18		TOTAL OF DIVISION - I					
DIVISION - II							
162	1	Asstt. Commr.	4th flr	P4 HP	512 MB	160 GB	HP LJ 1007
163	2	Computer Room	4th flr	P3	256 MB	10 GB	HP LJ 1020
164	3	Computer Room	4th flr	1-P4	128 MB	40 GB	HP LJ 1007
165	4	Computer Room	4th flr	2-P3	128 MB	20 GB	Samsung LJ 1610
166	5	Computer Room	4th flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1007
167	6	Computer Room	4th flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1007
168	7	ADM Section	4th flr	Core to Duo (New Acer)	2 GB	500 GB	
169	8	AO	4th flr	Core to Duo (New Acer)	2 GB	500 GB	
170	9	Div-II, (TECH.)	4th flr	Core to Duo (New Acer)	2 GB	500 GB	
171	10	Div-II, (TECH.)	4th flr	P3 Compaq Pc	512 MB	20 GB	HP LJ 1010
172	11	Div-II, Range-I (Padra)	Padra	P4 3.0 GHZ	128 MB	40 GB	HP LJ 1007
173	12	Div-II, Range-I (Padra)		Core to Duo (New Acer)	2 GB	500 GB	
174	13	Div-II, Range-II, (Padra)	Padra	2-P4 (Linux Server)	512 MB	40 GB	HP LJ 1007
175	14	Div-II, Range-II, (Padra)		Core to Duo (New Acer)	2 GB	500 GB	
176	15	Div-II, Range-III (Padara)	Padra	P4 2.4 GHZ	256 + 256 MB	40 GB	
177	16	Div-II, Range-III (Padara)		Core to Duo (New Acer)	2 GB	500 GB	
178	17	Div-II, Range-IV (MUNJ MAHUDA)	4th flr	P4	128 + 512 MB	40 GB	HP LJ 1007
179	18	Div-II, Range-IV (MUNJ MAHUDA)		Core to Duo (New Acer)	2 GB	500 GB	
180	19	Div-II, Range-V (Akota)	6th flr	P4 HCL PC 3.0	512+128 MB	40 GB	HP LJ 1007
181	20	Div-II, Range-VI (Gorwa)	6th flr	P4	256+512 MB	40 GB	HP LJ 1007
182	21	Div-II, Range-VI (Gorwa)		Core to Duo (New Acer)	2 GB	500 GB	
183	22	STU-I, Div II		Core to Duo (New Acer)	2 GB	500 GB	
184	23	STU-II, Div II		Core to Duo (New Acer)	2 GB	500 GB	
23		TOTAL OF DIVISION - II					
DIVISION - III, (SERVICE TAX)							
185	1	Div-III, Asstt. Commr.	5th flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1020
186	2	Div-III, Asstt. Commr.	5th flr	Core to Duo (New Acer)	2 GB	500 GB	
187	3	Div-III, Computer Room	5th flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1020
188	4	Div-III, Computer Room	5th flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
189	5	Div-III, Computer Room	5th flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
190	6	Div-III, Computer Room	5th flr	3-P4 HP	256 MB	80 GB	
191	7	Div-III, Computer Room	5th flr	P4 HP	512 MB	160 GB	
192	8	Div-III, Computer Room	5th flr	2-Unix Server			
193	9	Div-III, Computer Room	5th flr	Core to Duo (New Acer)	2 GB	500 GB	
194	10	Div-III, (Technical)		Core to Duo (New Acer)	2 GB	500 GB	
195	11	Superintendent Room	5th flr	Core to Duo (New Acer)	2 GB	500 GB	
196	12	Div-III, AO Sec.	5th flr	4-X85 Family Compaq	128+128 MB	40 GB	
197	13	Div-III, AO Sec.	5th flr	Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1020
198	14	Div-III, (Legal)		Core to Duo (New Acer)	2 GB	500 GB	
199	15	Service Tax Groups:-2	6th flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
200	16	Service Tax Groups:-4	3rd flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
201	17	Service Tax Groups:-4		Core to Duo (New Acer)	2 GB	500 GB	HP LJ 1007
202	18	Service Tax Groups:-6	3rd flr	P4 HCL	256 MB	40 GB	HP LJ 1020
203	19	Service Tax Groups:-6		Core to Duo (New Acer)	2 GB	500 GB	
204	20	Service Tax Groups:-5	3rd flr	1-P4	256 MB	40 GB	HP LJ 1007
205	21	Service Tax Groups:-5		Core to Duo (New Acer)	2 GB	500 GB	
206	22	Service Tax Groups:-9	3rd flr	3-P4 2.0	256+512 MB	40 GB	HP LJ 1007
207	23	Service Tax Groups:-10	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
208	24	Service Tax Groups:-7	3rd flr	Core to Duo (New Acer)	2 GB	500 GB	
209	25	Service Tax Groups:-7		Core to Duo (New Acer)	2 GB	500 GB	
210	26	Service Tax Groups:-7		4-P4 HP	512 MB	160 GB	HP LJ 1020
211	27	Service Tax Groups:-8	3rd flr	PIII, Compaq	256 MB	20 GB	HP LJ 1018
212	28	Service Tax Groups:-8		P4 HP	512 MB	80 GB	
213	29	Service Tax Groups:-8		Core to Duo (New Acer)	2 GB	500 GB	
214	30	Service Tax Groups:-1	6th flr	P4 HCL	256 MB	40 GB	HP LJ 1007
215	31	Service Tax Groups:-1		Core to Duo (New Acer)	2 GB	500 GB	
216	32	Service Tax Groups:-3	6th flr	P4 HP	512 MB	160 GB	HP LJ 1007
217	33	Service Tax Groups:-3		Core to Duo (New Acer)	2 GB	500 GB	
218	34	Range-V		Core to Duo (New Acer)	2 GB	500 GB	
34		TOTAL OF DIVISION - III (S. Tax)					
DIVISION - IV							
219	1	Div-IV, Asstt. Commr.	5th flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1007
220	2	Div-IV, Computer Room	5th flr	Core to Duo (New Acer)	1 GB	160 GB	HP LJ 1000
221	3	Div-IV, Computer Room	5th flr	P4 Acer	256+256 MB	40 GB	
222	4	Div-IV, Computer Room	5th flr	P4	512 MB	160 GB	HP LJ 1007
223	5	Div-IV, Computer Room	5th flr	1-X85 Family Compaq	256 MB	20 GB	
224	6	Div-IV, Computer Room	5th flr	2-P3 856	256 MB	20 GB	
225	7	Div-IV, Computer Room	5th flr	4-X85 Family Compaq	256 MB	20 GB	
226	8	Div-IV, Computer Room	5th flr	5-Unix Server			
227	9	Div-IV, Computer Room	5th flr	Core to Duo (New Acer)	2 GB	500 GB	
228	10	Div-IV, Computer Room	5th flr	Core to Duo (New Acer)	2 GB	500 GB	
229	11	Div-IV, Tech. Room	5th flr	Core to Duo (New Acer)	2 GB	500 GB	
230	12	Div-IV, Adm. Sec.	5th flr	Core to Duo (New Acer)	2 GB	500 GB	
231	13	Div-IV, Range-I (GACL)	5th flr	P4 Computer	384 MB	40 GB	HP LJ 1007
232	14	Div-IV, Range-I (GACL)		Core to Duo (New Acer)	2 GB	500 GB	
233	15	Div-IV, Range-II (Nandesari)	6th flr	P4	256+512 MB	40 GB	HP LJ 1007
234	16	Div-IV, Range-II (Nandesari)		Core to Duo (New Acer)	2 GB	500 GB	
235	17	Div-IV, Range-III (Ranoli)	6th flr	P4 3.0 GHZ FDD	512+128 MB	40 GB	HP LJ 1007
236	18	Div-IV, Range-IV, IOCL	1	P4 HCL	256 MB	40 GB	HP LJ 1007
237	19	Div-IV, Range-IV, IOCL	2	Core to Duo (New Acer)	1 GB	160 GB	Samsung LJ 1610
238	20	Div-IV, Range-IV, IOCL	3	Core to Duo (New Acer)	2 GB	500 GB	
239	21	Div-IV, Range-IV, IOCL	4	Core to Duo (New Acer)	2 GB	500 GB	
240	22	Div-IV, Range-V, IOCL	1	1-P4	128 MB	40 GB	Samsung LJ 1610
241	23	Div-IV, Range-V, IOCL	2	Core to Duo (New Acer)	2 GB	500 GB	
242	24	Div-IV, Range-VI (Nandesari)	6th flr	1-P4	256+256 MB	40 GB	HP LJ 1007
243	25	Div-IV, Range-VI (Nandesari)		Core to Duo (New Acer)	2 GB	500 GB	
244	26	STU, Div IV (Ramesh Anand)		Core to Duo (New Acer)	2 GB	500 GB	

26		TOTAL OF DIVISION - IV					
ANAND DIVISION							
245	1	Asstt. Commr.		HP P4 computer	512 MB	80 GB	HP LJ 1007
246	2	Tech. Section		NEW ACER	2 GB	500 GB	
247	3	Tech. Section		P4	512 MB	40 GB	HP LJ 1018
248	4	Tech. Section		NEW ACER	2 GB	500 GB	
249	5	Tech. Section		NEW ACER	2 GB	500 GB	
250	6	Tech. Section		NEW ACER	2 GB	500 GB	
251	7	Computer Room		1-P4	256 MB	GB	HP LJ 1020
252	8	Computer Room		2- P4	256 MB	80 GB	
253	9	Computer Room		3-P4 (ACER)	1 GB	160 GB	
254	10	Computer Room		4-P4	512 MB	80 GB	
255	11	ADM Section		NEW ACER	2 GB	500 GB	HP LJ 1018
256	12	Service Tax		NEW ACER	2 GB	500 GB	HP LJ 1007
257	13	Service Tax		NEW ACER	2 GB	500 GB	
258	14	Service Tax		Compaq	128 MB	20 GB	
259	15	Adj. Section		Old ACER	128 MB	20 GB	
260	16	Range-I		1-celron Computer	256 +512 MB	40 GB	HP LJ 1007
261	17	Range-I		Old system	128 MB	20 GB	Not working
262	18	Range-I		NEW ACER	2 GB	500 GB	
263	19	Range-II		HCL Celeron	256 MB	40 GB	HP LJ 1007
264	20	Range-II		NEW ACER	2 GB	500 GB	HP LJ 1007
265	21	Range-II		NEW ACER	2 GB	500 GB	
266	22	Range:IV		celron computer	256 MB	40 GB	HP LJ 1020
267	23	Range:IV		NEW ACER	2 GB	500 GB	
268	24	Range:V, Petlad		celron computer	256 MB	40 GB	HP LJ 1007
269	25	Range:V, Petlad		CPU (firewall old)	512 MB	80 GB	
270	26	Range:V, Petlad		NEW ACER	2 GB	500 GB	
271	27	Range-VI, Khambhat		NEW ACER	2 GB	500 GB	HP LJ 1007
272	28	Range-VI, Khambhat		HP Compact	256 GB	40 GB	
273	29	Range-VII		NEW ACER	2 GB	500 GB	HP LJ 1007
274	30	Range-VII		Compac	128 MB		
		30 TOTAL OF ANAND DIVISION					
274		GRAND TOTAL					